

KENNETH ALAN LACHLAN

CURRICULUM VITAE

Business Address:

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Education

Doctor of Philosophy (Communication), 2003
Michigan State University, East Lansing, MI

Master of Arts (Mass Communication), 1999
Bowling Green State University, Bowling Green, OH

Bachelor of Arts (Communication/Sociology), 1997
Wake Forest University, Winston-Salem, NC

Academic Positions

Current Title: Professor and Department Head, University of Connecticut, Department of Communication

University of Connecticut, Department of Communication, Associate Professor, January 2015 to July 2017

University of Massachusetts Boston, Communication Department, Associate Professor and Founding Department Chair, July 2009 to December 2014

Boston College, Communication Department, Assistant/Associate Professor, July 2003 to July 2009

Emerson College, Department of Marketing Communication, Adjunct Instructor, September 2004 to August 2005

Boston University, Department of Advertising, Public Relations, and Mass Communication, Adjunct Instructor, September 2004 to May 2005

Michigan State University, Department of Communication, Graduate Assistant, August 1999 to July 2003

Bowling Green State University, Gerontology Department, Research Assistant, January 1999 to August 1999

Other Affiliations

Editor, *Communication Studies*, 2016-2018.

Faculty Affiliate, Institute for Collaboration on Health, Intervention, and Policy, University of Connecticut

Faculty Affiliate, Communication and Social Robotics Laboratory, Western Michigan University

Google Scholar Statistics (as of 12/13/2018)

	Career	Since 2013
Citations	4146	2629
h-Index	31	26
i10-index	61	58

Refereed Journal Articles

- Rainear, A., Lachlan, K.A., & Fishlock, J. (2019). Exploring retention and behavioral intentions when using social robotics to communicate a weather risk. *Computers in Human Behavior*, 90, 372-379.
- Lin, X., Rainear, A., Spence, P.R., & Lachlan, K.A. (2018). Don't sleep on it: An examination of storm naming and potential heuristic effects on Twitter. *Weather, Climate, & Society*, 10 (4), 769-779.
- Lachlan, K.A., Levy, D.R., & Xu, Z. (2018). The remaining, unconvinced few: Using Twitter to explore non-CORFing behavior following a political defeat. *Communication Quarterly*, 66 (4), 363-379.
- Lachlan, K.A., Spence, P.R., Omillion-Hodges, L., Rice, R., & Brink, A.K. (2018). Responding to campus shootings: Two studies exploring the effects of sex and placement strategy on knowledge acquisition and organizational reputation. *Journal of International Crisis and Risk Communication Research*, 1 (1), 83-110.
- Rainear, A., Lachlan, K.A., Oeldorf-Hirsch, A., & DeVoss, C. (2018). Examining twitter content of state emergency management during Hurricane Joaquin. *Communication Research Reports*. 35 (4), 325-334.
- Spence, P.R., Lachlan, K.A., Lin, X., Westerman, D.K., Rice, R., Sellnow, T., & Seeger, M. (2018). Let me squeeze a word in: Exemplification effects, user comments and response to a news story. *Western Journal of Communication*. In press.
- Rainear, A., Lachlan, K.A., & Lin, C. (2017). What's in a #Name? An experimental study examining perceived credibility and impact of winter storm names. *Weather, Climate and Society*, 9 (4), 815-822.
- Rainear, A., Lachlan, K.A., & Spence, P.R. (2017). Communicating risk in 140 characters: The impact of imperative and declarative message style on weather risk perception and behavioral intentions. *Journal of Emergency Management*, 15 (5), 275-282.
- Spence, P.R., Lachlan, K.A., Westerman, D.K., Lin, X., Harris, C., Sellnow, T., & Sellnow-Richmond, D. (2017). Exemplification effects: Response to perceptions of risk messages. *Journal of Risk Research*, 20 (5), 590-610.
- Lin, X., Spence, P.R., Sellnow, T., & Lachlan, K.A. (2017). Crisis communication, learning and responding: Best practices in social media. *Computers in Human Behavior*, 65, 601-605
- Lin, X., Spence, P.R. & Lachlan, K.A. (2017). Exploring extreme events on social media: A comparison study of user reposting/retweeting behaviors on Twitter and Weibo. *Computers in Human Behavior*, 65, 576-581.
- Spence, P.R., Lachlan, K.A., Sellnow, T., Rice, R.G., & Seeger, H. (2017). That is so gross and I have to post about it: Exemplification effects and user comments on a news story. *Southern Communication Journal*. 82 (1), 27-37.
- Lachlan, K.A., Spence, P.R., Rainear, A., Fishlock, J., Xu, Z., & Vanco, B. (2016). You're my only hope: An initial exploration of the effectiveness of robotic platforms in engendering learning about crises and risks. *Computers in Human Behavior*, 63, 606-611.
- Lachlan, K.A., McIntyre, J.J., & Spence, P.R., (2016). Responding to a campus emergency: The effect of alert sources on learning, message speed, and perceptions of campus safety. *International Journal of Mass Emergencies and Disasters*, 34 (1), 95-112.
- Lachlan, K.A., & Levy, D.R. (2016). BIRGing, CORFing, and Twitter activity following a political referendum: Examining social media activity concerning the 2014 Scottish independence vote. *Communication Research Reports*, 33 (3), 217-222.

- Lin, X., Spence, P.R., & Lachlan, K.A. (2016). Social media and credibility indicators: The effect of influence cues. *Computers in Human Behavior*, 63, 264-271.
- Spence, P.R., Sellnow-Richmond, D., Sellnow, T., & Lachlan, K.A. (2016). Social media and corporate reputation during crises: YouTube.com's viability for providing counter-messages to traditional broadcast news. *Journal of Applied Communication Research*, 44 (3), 199-215.
- Spence, P.R., Lachlan, K.A., Edwards, A., & Edwards, C. (2016). Tweeting fast matters, but only if I think about it: Information updates in social media. *Communication Quarterly*, 64 (1), 55-71.
- Lachlan, K.A., Spence, P.R., Lin, X., Najarian, K., & Del Greco, M. (2016). Social media and crisis management: CERC, search strategies, and Twitter content. *Computers in Human Behavior*, 54, 647-653.
- Spence, P.A., Lachlan, K.A., & Rainear, A. (2016). Social media and crisis research: Data collection and directions. *Computers in Human Behavior*, 54, 667-673.
- Spence, P.R., Lachlan, K.A., Lin, X., Sellnow-Richmond, D., & Sellnow, T. (2015). The problem with remaining silent: Exemplification effects and public image. *Communication Studies*, 66 (3), 341-357.
- Spence, P.R., Lachlan, K.A., Lin, X., & Del Greco, M. (2015). Variability in Twitter content across the stages of a natural disaster: Implications for crisis communication. *Communication Quarterly* 63 (2), 171-186.
- Lachlan, K.A., Spence, P.R., Lin, X., & Del Greco, M. (2014). Screaming into the wind: Twitter use during Hurricane Sandy. *Communication Studies*, 65 (5), 500-518.
- Lachlan, K.A., Spence, P.R., Lin, X., Del Greco, M., & Najarian, K. (2014). Twitter use during a weather event: Comparing content associated with localized and non-localized hashtags. *Communication Studies*, 65 (5), 519-534.
- Lachlan, K.A., Spence, P.R., & Lin, X. (2014). Expressions of risk awareness and concern through Twitter: On the utility of using the medium as an indication of audience needs. *Computers in Human Behavior*, 35, 554-559.
- Lachlan, K.A., & Spence, P.R., (2014). Does message placement influence risk perception and affect? *Journal of Communication Management*, 18 (2), 122-130.
- Lachlan, K.A., Spence, P.R., Edwards, C., Reno, K., & Edwards, A. (2014). If you are quick enough, I'll think about it: Information speed and trust in public health organizations. *Computers in Human Behavior*, 33, 377-380.
- Spence, P.R., Lachlan, K.A., Omilion-Hodges, L., & Goddard, A.K. (2014). Being first means being credible? Examining the impact of message source on organizational reputation. *Communication Research Reports*, 31 (1), 124-130.
- Spence, P. R., Lachlan, K. A., Spates, S. A., & Lin, X. (2013) Intercultural differences in responses to health messages on social media from spokespeople with varying levels of ethnic identity. *Computers in Human Behavior*, 29 (3), 1255-1259.
- Spence, P.R., Lachlan, K.A., Shelton, A.K., Lin, X., & Gentile, C. (2013). Exploring the impact of ethnic identity through other-generated cues on perceptions of spokesperson credibility. *Computers in Human Behavior*. 29 (4), A3-A11.
- Spence, P.R., Lachlan, K.A., Westerman, D.K., & Spates, S. (2013). Where the gates matter less: Ethnicity and perceived source credibility in social media health messages. *Howard Journal of Communication*, 24 (1), 1-16.

- Westerman, D.K., Spence, P.R., & Lachlan, K.A. (2012). Telepresence and exemplification: Does spatial presence impact sleeper effects? *Communication Research Reports*, 29 (4), 299-309.
- McIntyre, J.J., Lachlan, K.A. & Spence, P.R. (2012). Attending to the future: The role of learning in crisis response. *Journal of Emergency Management*, 10 (1), 41-52.
- Tamborini, R., Eden, A, Bowman, N., Grizzard, M., & Lachlan, K.A. (2012). The influence of morality subcultures on the acceptance and appeal of violence. *Journal of Communication*, 12 (1), 136-157.
- Lachlan, K.A., & Spence, P.R. (2011). Crisis communication and the underserved: The case for partnering with institutions of faith. *Journal of Applied Communication Research*. 39 (4), 448-451.
- Lachlan, K.A., & Krcmar, M. (2011). Experiencing telepresence in video games: The role of telepresence tendencies, game experience, sex, and time spent in play. *Communication Research Reports*, 28 (1), 27-31.
- Spence, P.R., Lachlan, K.A., & Burke, J. (2011). Differences in crisis knowledge across age, race, and socioeconomic status during Hurricane Ike: A field test and extension of the knowledge gap hypothesis. *Communication Theory*, 21 (3), 261-278.
- Spence, P.R., McIntyre, J.J., Lachlan, K.A., Savage, M.E., & Seeger, M. (2011). Serving the public interest in a crisis: Does local radio meet the public interest? *Journal of Contingencies and Crisis Management*, 19 (4), 227-232.
- McIntyre, J.J., Spence, P.R. & Lachlan, K.A. (2011). Media use and gender differences in negative psychological responses to a university shooting. *Journal of School Violence*, 10, 299-313.
- Lachlan, K.A., & Spence, P.R. (2010). Communicating risks: Examining Hazard and Outrage in multiple contexts. *Risk Analysis*, 30 (12), 1872-1886.
- Lachlan, K.A., Spence, P.R., & Nelson, L. (2010). Gender differences in negative psychological responses to crisis news: The case of the I-35W collapse. *Communication Research Reports*. 27 (1), 38-48.
- Lachlan, K.A., Westerman, D.K., & Spence, P.R. (2010). Disaster news and subsequent information seeking: Exploring the role of spatial presence and perceptual realism. *Electronic News*, 4 (4), 203-217.
- Burke, J., Lachlan, K.A., & Spence, P.R. (2010). Crisis preparation, media use, and information seeking: Patterns across Hurricane Ike evacuees and lessons learned for emergency communication. *Journal of Emergency Management* 8 (5), 27-38.
- Burke, J., Lachlan, K.A., & Spence, P.R. (2010). Revisiting the Gulf Coast: Hurricane Ike and issues of crisis communication. *International Journal of the Humanities*, 8, 3-16.
- Spence, P.R., Lachlan, K.A., & Nelson, L., & Shelton, A.K. (2010). Age, gender, and information seeking patterns following an urban bridge collapse. *Journal of Emergency Management*, 8 (5), 47-54.
- Spence, P.R., & Lachlan, K.A. (2010). Disasters, crises, and unique populations: Suggestions for survey research. *New Directions for Evaluation*, 126, 95-106.
- Spence, P.R., Nelson, L., & Lachlan, K.A. (2010). Psychological responses and coping strategies after an urban bridge collapse. *Traumatology*, 16 (1), 7-15
- Greenberg, B.S., Sherry, J., Lachlan, K.A., Lucas, K., & Holmstrom, A. (2010). Orientations to video games among gender and age groups. *Simulation & Gaming*, 41 (2), 238-259.

Kagan, D., Madhavi, D., Banks, G., & Lachlan, K.A. (2010). "Universal" and "reliable" bioavailability claims: Criteria that may increase physician/consumer confidence in nutritional supplements. *Natural Medicine Journal*, 2 (1), 1-5.

Lachlan, K.A., & Spence, P.R. (2009). Emergency communication: A framework for planning and targeting messages. *Journal of Emergency Management*, 7 (4), 69-72.

Lachlan, K.A., Tamborini, R., Weber, R., Westerman, D., Davis, J., & Skalski, P. (2009). The spiral of violence: Violent reprisal in professional wrestling and its dispositional and motivational features. *Journal of Broadcasting and Electronic Media*, 53 (1), 56-75.

Lachlan, K.A., Spence, P.R., & Griffin, D. (2009). Risk perceptions, race, and Hurricane Katrina. *Howard Journal of Communication*, 20 (3), 295-309.

Lachlan, K.A., Spence, P.R., & Seeger, M. (2009). Terrorist attacks and uncertainty reduction: Media use after September 11th. *Behavioral Sciences of Terrorism and Political Aggression*, 1 (2), 101-110.

Westerman, D.K., Spence, P.R., & Lachlan, K.A. (2009). Telepresence and the exemplification effects of bad news. *Communication Studies*, 60 (5), 542-557.

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Spence, P.R., Lachlan, K.A., & McIntyre, J.J. (2009). Serving the public interest in a crisis: Radio and its unique role. *Journal of Radio and Audio Media*, 16 (2), 144-159.

Nelson, L., Spence, P.R., & Lachlan, K.A. (2009). Learning from the media in the aftermath of a crisis: Findings from the Minneapolis bridge collapse. *Electronic News*, 3 (4), 176-192.

Burke, J.A., Spence, P.R., & Lachlan, K.A. (2009). Gender and age differences in use and perceptions of emergency messages during Hurricane Ike. *Louisiana Communication Journal*, 11 (1), 98-109.

Lachlan, K.A., & Tamborini, R. (2008). The effect of perpetrator motive and dispositional attributes on enjoyment of television violence and attitudes toward victims. *Journal of Broadcasting and Electronic Media*, 52 (1), 136-152.

Lachlan, K.A., & Maloney, E.K. (2008). Game player characteristics and interactive content: Exploring the role of personality and telepresence in video game violence. *Communication Quarterly*, 56 (3), 284-302.

Spence, P.R., Lachlan, K.A., & Burke, J. (2008). Crisis preparation, media use, and information seeking: Patterns across Katrina evacuees and lessons learned for crisis communication. *Journal of Emergency Management*, 6 (1), 11-23.

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Tamborini, R., Chory-Assad, R., Lachlan, K.A., Westerman, D., & Skalski, P. (2008). Talking smack: Verbal aggression in professional wrestling. *Communication Studies*, 59 (3), 242-258.

Lannutti, P.J., & Lachlan, K.A. (2007). Assessing attitudes toward same-sex marriage: Scale development and validation. *Journal of Homosexuality*, 53 (4), 113-131.

Lachlan, K.A., & Spence, P.R. (2007). Hazard and Outrage: Developing a psychometric instrument in the aftermath of Katrina. *Journal of Applied Communication Research*, 35 (1), 109-123.

- Lachlan, K.A., Blair, J.P., Skalski, P., Westerman, D., & Spence, P.R. (2007). Media coverage of the Cincinnati riots and implications for law enforcement public relations. *Police Forum*, 17 (1), 12-23.
- Spence, P.R., Lachlan, K.A., & Burke, J. (2007). Adjusting to uncertainty: Coping strategies among Katrina refugees. *Sociological Spectrum*, 27 (6), 653-678.
-(abstracted in *Natural Hazards Center Research Digest*, December 2007, p.25).
- Spence, P.R., Lachlan, K.A., Burke, J., & Seeger, M. (2007). Media use and information needs of the disabled during a natural disaster. *Journal of Health Care for the Poor and Underserved*, 18 (2), 394-404.
-(reprinted in G. Brennan (Ed.), *Disasters and Public Health: Hurricanes Katrina, Rita, and Wilma*. Baltimore, MD: Johns Hopkins University Press, 2009)
- Spence, P.R., Lachlan, K.A., & Griffin, D. (2007). Crisis communication, race, and natural disasters. *Journal of Black Studies*, 37 (4), 1-16.
- Lachlan, K.A., & Spence, P.R. (2006). Corrections for Type I error in social science research: A disconnect between theory and practice. *Journal of Modern Applied Statistical Methods*, 5 (2), 490-494.
- Lachlan, K.A., Smith, S.L., & Tamborini, R. (2005). Models for aggressive behavior: The attributes of violent characters in American video games. *Communication Studies*, 56 (3), 313-329.
- Spence, P.R., & Lachlan, K.A. (2005). Teaching intercoder reliability: A gentle introduction to content analytic methods for graduate students. *Texas Speech Communication Journal*, 30 (1), 71-76.
- Tamborini, R., Skalski, P., Lachlan, K.A., Westerman, D., Davis, J., & Smith, S.L. (2005). The raw nature of televised professional wrestling: Is the violence a cause for concern? *Journal of Broadcasting and Electronic Media*, 49 (2), 202-220.
- Greenberg, B.S., Eastin, M.S., Skalski, P., Cooper, L., Levy, M., & Lachlan, K.A. (2005). Comparing survey and diary analyses of Internet and traditional media use. *Communication Reports*, 18 (1), 1-8.
- Smith, S.L., Lachlan, K.A., Pieper, K.M., Boyson, A.R., Wilson, B.J., & Tamborini, R. (2004). Brandishing guns in American Media: Two studies examining how often and in what context firearms appear on TV and in popular video games. *Journal of Broadcasting and Electronic Media*, 48 (4), 584-606.
- Tamborini, R., Eastin, M. S., Skalski, P., Lachlan, K.A., Fediuk, T.H, & Brady, R. (2004). Violent virtual video games and hostile thoughts. *Journal of Broadcasting and Electronic Media*, 48 (3), 335-357.
- Smith, S.L., Lachlan, K.A., & Tamborini, R. (2003). Popular video games: Quantifying the presentation of violence and its context. *Journal of Broadcasting and Electronic Media*, 47 (1), 58-76.
- Greenberg, B.S., Eastin, M.S., Hofshire, L., Lachlan, K.A., & Brownell, K. (2003). Portrayals of overweight and obese individuals in commercial television. *American Journal of Public Health*, 93 (8), 1342-1348.
- Smith, R.A., Levine, T.R., Lachlan, K.A., & Fediuk, T.A. (2002). The high cost of complexity in experimental design and data analysis: Type I and Type II error rates in multi-way ANOVA. *Human Communication Research*, 28 (4), 515-530.

Book Chapters

- Spence, P.R., Edwards, A., Edwards, C., & Lachlan, K.A. (2018). Social robotics, rage against the machine: Negative reactions and antisocial interactions with robots. In E. Downs (Ed.), *The dark side of media & technology: A 21st century guide to media and technological literacy*. Dubuque, IA: Kendall-Hunt. In press.

Lachlan, K.A., Raine, A., Spence, P.R., Fishlock, J., Vanco, B., & Xu, Z. (2018). Comparing responses to risk messages across traditional and robotic platforms: Source credibility, risk perception, and affective response. In V. Petrova (Ed.), *Advances in engineering research (Vol. 19)*. New York: Nova Science. In press.

Lachlan, K. A. (2017). Informational and affective needs: Considering media dependency theory in the context of Twitter and natural disasters. In C. L. Liberman, D. Rodriguez, & T. A. Avtgis (Eds.), *Coping risk and crisis communication: Communicating in a disruptive age* (pp. 43-50). Dubuque, IA: Kendall Hunt.

Lin, X., Xu, Z., Raine, A., Rice, R., Spence, P.R., & Lachlan, K.A. (2017). Research in crises: Data collection suggestions and practices. In S. Elwick (Ed.), *Data Collection: Methods, Ethical Issues, and Future Directions* (pp. 49-64). New York: Nova Science.

Lachlan, K.A. (2016). Technology and expressions of grief. In L. Wilson (Ed.) *Encyclopedia of mass shootings* (pp.153-169). New York: Wiley.

Spence, P.R., & Lachlan, K.A. (2016). Reoccurring challenges and emerging threats: Crisis and the new millennium. In A. Schwarz, M. Seeger, & C. Auer (Eds.), *The handbook of international crisis communication*. (pp. 212-223). Hoboken, NJ: Wiley-Blackwell.

Spence, P.R., Lachlan, K.A., & O'million-Hodges, L. (2016). The impact of message strategy on organizational image. In Blaney, J. R. (Ed.), *Putting image repair to the test: Quantitative applications of image restoration theory* (pp. 29-40). Lanham, MD: Lexington Books.

Lachlan, K.A., Spence, P.R., & Lin, X. (2015). Natural disasters, Twitter, and stakeholder communication: What we know and directions for future research. In L. Austin and J. Yan (Eds.), *Social media and crisis communication* (pp.296-305). Oxford, UK: Routledge.

Lachlan, K.A., Spence, P.R., & Eith, C.A. (2014). Emergency communication in the developing world: Considering intercultural differences and the needs of urban populations. In C. Okigbo (Ed.), *Strategic health communication in urban contexts*. (pp. 65-76). Nairobi, Kenya: International Society for Urban Health.

Spence, P.R., Lachlan, K.A., & Lin, X. (2014). Using the right cues: Directions and implications for communication of health related information through social media. In M. Eaves (Ed.), *Application in health communication* (pp. 205-215). Dubuque, IA: Kendall-Hunt.

Keefe, R.H., & Lachlan, K.A. (2014). Health literacy. In T. Gullotta and M. Bloom (Eds.), *Encyclopedia of primary prevention and health promotion* (pp. 387-397). New London, CT: CFA Press.

Lachlan, K.A. (2013). Risk assessment and negative affect: Examining compliance gaining in the context of major crises and disasters. In C. Liberman (Ed.), *Coping persuasive communication* (pp.345-356). Dubuque, IA: Kendall-Hunt.

Lachlan, K.A., Spence, P.R., & Lin, X. (2013). Self-efficacy and learning processes associated with the elderly during disasters and crises. In B. Raskovich & S. Mrdja (Eds.), *Natural disasters: Prevention, risk factors, and management* (pp. 327-338). New York: Nova Science.

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Lachlan, K.A., & Spence, P.R. (2012). Using the Event Hazard/Outrage Scale (EHOS) to prepare for crisis communication campaigns. In D. Schwartz, (Ed.) *Public relations measurement guidebook* (6th ed) (pp. 62-65). Rockville, MD: Access Intelligence.

Goddard, A., Spence, P.R., & Lachlan, K.A. (2012). Hazard, outrage, and locality: An analysis of two oil spills. In L.A. Eargle and A. M. Esmail (Eds.), *The Deepwater Horizon oil spill disaster* (pp. 62-65). Lanham, MD: Rowman & Littlefield.

Eith, C.A., Spence, P.R., & Lachlan, K.A. (2010). Social inequities and communicating during crises. In D. Brunson, L. Lampel, & F. Jordan-Jackson (Eds.), *Interracial communication: Contexts, communities, and choices* (pp.174-185). Dubuque, IA: Kendall-Hunt.

Spence, P.R., Lachlan, K.A., & Eith, C.A. (2010). Vulnerability of the underclass: Why the most vulnerable are always the last to know. In J.D. Rivera & S.D. Miller (Eds.) *How ethnically marginalized Americans cope with catastrophic disasters: Studies in suffering and resiliency*. (pp. 317-335). Lewiston, NY: Mellen.

Lachlan, K.A., & Spence, P.R. (2008). Audience responses and informational needs: Considering diversity in crisis communication. In A. Narro and A. Ferguson (Eds.) *Diversity and mass communication: The evidence of impact*. (pp. 157-180). Southlake, TX: Fountainhead Press.

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Spence, P.R., & Lachlan, K.A. (2008). Hazard and outrage: Influencing behavior in HIV prevention. In M. D'Silva, J. Hart, and K. Walker (Eds.) *HIV/AIDS prevention and health communication* (pp. 49-62). Cambridge, MA: Cambridge Scholars Publishing.

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Sherry, J., Greenberg, B.S., Lucas, K., & Lachlan, K.A. (2006). Video game uses and gratifications as predictors of use and game preference. In P. Vorderer and J. Bryant (Eds.) *Playing video games: Motives, responses, and consequences* (pp. 213-224). Cresskill, NJ: LEA

Spence, P., & Lachlan, K.A. (2005). Biological terrorism and the local community: Communication needs and response. In T. Sellnow & R. Littlefield (Eds.), *Case studies in crisis communication: Lessons learned about protecting America's food supply* (pp. 68-76). Fargo, ND: North Dakota Institute for Regional Studies.

Greenberg, B.S., Hofshire, L., & Lachlan, K.A. (2002). Diffusion, media use, and interpersonal communication behavior. In B.S. Greenberg (ed.) *Communication and terrorism* (pp. 3-16). Cresskill, NJ: Hampton Press.

Book Reviews and Other Publications

Lachlan, K.A. (2018). *Communication Studies*: Editor's report 2017. *Communication Studies*, 69 (1). In press.

Lachlan, K.A. (2017). *Communication Studies*: Editor's report 2016. *Communication Studies*, 68 (1), 131.

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Lachlan, K.A. (2010). Review of *Handbook of Crisis Communication* (R.L. Heath and H. D. O'Hair, Eds.). *Journal of Communication*, 60 (3), E8-E11.

Encyclopedia Entries

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Lachlan, K.A. (2010). Research based disaster planning. In K.B. Penuel, M. Statler, & Golson, J.G. (Eds.), *Encyclopedia of disaster relief*. Thousand Oaks, CA: Sage.

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Lachlan, K.A. (2010). University preparedness. In K.B. Penuel, M. Statler, & Golson, J.G. (Eds.), *Encyclopedia of disaster relief*. Thousand Oaks, CA: Sage.

Spence, P.R., & Lachlan, K.A. (2010). Gender and disasters. In K.B. Penuel, M. Statler, & Golson, J.G. (Eds.), *Encyclopedia of disaster relief*. Thousand Oaks, CA: Sage.

Eith, C.A., & Lachlan, K.A. (2008). Video games. In H.T. Greene & S.L. Gabbidon (Eds.), *Encyclopedia of race and crime*. Thousand Oaks, CA: Sage.

Lachlan, K.A., & Skalski, P. (2006). WWE entertainment. In J. J. Arnett (Ed.), *Encyclopedia of children, adolescents, and the media*. Thousand Oaks, CA: Sage.

Lachlan, K.A., & Westerman, D.K. (2006). Sensation seeking and entertainment media. In J. J. Arnett (Ed.), *Encyclopedia of children, adolescents, and the media*. Thousand Oaks, CA: Sage.

Grant Reports

Greenberg, B.S., Eastin, M.S., Hofshire, L., & Lachlan, K.A. (2002). *Parenting styles and the mass media orientation of adolescents*. Technical report presented to the Smith- Richardson Foundation, March 1, 2002.

Greenberg, B.S., Eastin, M.S., Hofshire, L., Lachlan, K.A., & Brownell, K. (2001). *How commercial television treats obesity and other body types*. Technical report presented to the Rudd Foundation, May 15, 2001.

Textbooks

Lachlan, K.A., Avtgis, T.A., & Liberman, C.J. (2019). *Risk and crisis communication: Communicating in a disruptive age*. Dubuque, IA: Kendall-Hunt. Under contract.

Westerman, D.K., Bowman, N.D., & Lachlan, K.A. (2016). *Introduction to computer mediated communication: A functional approach (2nd Ed.)*. Dubuque, IA: Kendall-Hunt.

Westerman, D.K., Bowman, N.D., & Lachlan, K.A. (2013). *Introduction to computer mediated communication: A functional approach*. Dubuque, IA: Kendall-Hunt.

Davis, C., & Lachlan, K.A. (2017). *Straight talk about communication research methods (3rd Ed.)* Dubuque, IA: Kendall-Hunt.

Davis, C., Powell, H., & Lachlan, K.A. (2012). *Straight talk about communication research methods (2nd Ed.)* Dubuque, IA: Kendall-Hunt.

Davis, C., Powell, H., & Lachlan, K.A. (2010). *Straight talk about communication research methods*. Dubuque, IA: Kendall-Hunt.

Readers Edited

Lachlan, K.A. (2004). *Introduction to mass communication*. Dubuque, IA: Kendall-Hunt.

Conference Presentations (*Top Paper)

Rainear, A., Lachlan, K.A., & Polumbo, C. (2019). A Storm of Information: Twitter Data from Hurricanes #Florence and #Michael. Paper presented at the 99th annual meeting of the American Meteorological Society, Phoenix, AZ.

Lachlan, K.A., Spence, P.R., Seeger, M., Gilbert, C., & Lin, X. (2019). Crisis communication in context: History and publications trends. Paper presented at the 87th annual meeting of the Central States Communication Association, Omaha, NE.

Lachlan, K.A., Xu, Z., Hutter, E., & Spence, P.R. (2018). I'm Scared Now that it is here: A Sentiment Analysis of Twitter Content across the Lifecycle of Hurricane Irma. Paper presented at the 103rd annual meeting of the National Communication Association, Salt Lake City, UT.

Spence, P.R., Lin, X., Lachlan, K.A., & Hutter, E. (2018). We're In This Together: The Impact Of Self-Disclosure On Source Credibility And Risk Message Responses. Paper presented at the 103rd annual meeting of the National Communication Association, Salt Lake City, UT.

*Lin, X., Kaufman, D., Spence, P.R., Lachlan, K.A., & Meeker, E. (2018). They Seem to Really Want to Help Even Though I Don't Know Who They Are:" Exploring the Relationship of Anonymity and Frequency of Helpful Remarks in Newspaper Comment Sections. Paper presented at the 103rd annual meeting of the National Communication Association, Salt Lake City, UT.

Xu, Z., Hutter, E., Lachlan, K.A., Rainear, A., & Spence, P.R. (2018). A little goes a long way: Examining serial transmission of Twitter content associated with Hurricane Irma. Paper presented at the 103rd annual meeting of the National Communication Association, Salt Lake City, UT.

Eastman, A., & Lachlan, K.A. (2018). Man versus storm: CERC, HBM, and responses to emergency messages concerning Hurricane Sandy. Paper presented at the 103rd annual meeting of the National Communication Association, Salt Lake City, UT.

Spence, P.R., Lachlan, K.A., Lin, X., Westerman, D.K., Rice, R., Sellnow, T., & Seeger, M. (2018). Allow me to respond: Exemplification effects, user comments and response to a news story. Paper presented at the 68th annual meeting of the International Communication Association, Prague, Czech Republic.

Spence, P. R., Edwards, A., & Edwards, C., Lachlan, K. A., Lin, X., Raine, A. M., Westerman, D., & Beattie, A. J. (2018). Technologically assisted crisis messages. Here come the bots. Paper presented at the 8th annual International Crisis and Risk Communication Conference, Orlando FL.

Raine, A., & Lachlan, K.A. (2018). Stella! Social media and affective content in the context of a major snowstorm. Paper presented at the 98th annual meeting of the American Meteorological Society, Austin, TX.

Raine, A., Lin, X., Lachlan, K.A., & Spence, P.R. (2018). The Weather Channel heuristic: Potential evidence for a sleeper effect when naming storms. Paper presented at the 98th annual meeting of the American Meteorological Society, Austin, TX.

*Lin, X., Raine, A., Spence, P.R., & Lachlan, K.A. (2018). What's in a name? Using theory to examine storm naming and response. Paper presented at the 86th annual meeting of the Central States Communication Association, Milwaukee, WI.

Eastman, A., & Lachlan (2017). Adolescents' perceptions of source credibility and risk concerning Hurricane Sandy: An HBM approach. Paper presented at the 102nd annual meeting of the National Communication Association, Dallas, TX.

*Raine, A., Lachlan, K.A., & Fishlock, J. (2017). This is "not" a drill: Examining retention and behavioral intentions when using social robotics to communicate a weather risk. Paper presented at the 102nd annual meeting of the National Communication Association, Dallas, TX.

Lachlan, K.A., Raine, A., Vanco, B., Spence, P.R., Fishlock, J., & Xu, Z. (2017). I might believe you if you weren't a robot: Comparing risk message credibility across traditional and robotic platforms. Paper presented at the 67th annual meeting of the International Communication Association, San Diego, CA.

Piantek, K., & Lachlan, K.A. (2017). Testing image restoration theory: Evaluation of message strategies after image-damaging events for the NRA and New England Patriots. Paper presented at the 67th annual meeting of the International Communication Association, San Diego, CA.

Raine, A., Lachlan, K.A., Oeldorf-Hirsch, A., & DeVoss, C. (2017). Tweeting in the face of uncertainty: Examining transmission, responses and message style of state emergency management during Hurricane Joaquin. Paper presented at the 67th annual meeting of the International Communication Association, San Diego, CA.

Lachlan, K.A., Spence, P.R., Omillion-Hodges, L., Rice, R., & Goddard, A.K. (2017). Responding to campus shootings: Two studies exploring the effects of sex and placement strategy on knowledge acquisition and organizational reputation. Paper presented at the 85th annual meeting of the Central States Communication Association, Minneapolis, MN.

Lachlan, K.A., Raine, A., Spence, P.R., Vanco, B., Fishlock, J., & Xu, Z. (2017). Of robots, risks, and fears: Exploring the impact of robot delivered risk messages on negative affect and perceptions of affiliated organizations. Paper presented at the 85th annual meeting of the Central States Communication Association, Minneapolis, MN.

Raine, A., & Lachlan, K.A. (2017). Testing Human-Robot interaction to communicate weather risks. Paper presented at the 97th annual meeting of the American Meteorological Society, Seattle, WA.

*Lachlan, K.A., Spence, P.R., Raine, A., Fishlock, J., Xu, Z., & Vanco, B. (2016). Exploring the effectiveness of robotic platforms in engendering learning: Implications for the future of crisis and risk communication. Paper presented at the 101st annual meeting of the National Communication Association, Philadelphia, PA

Lin, X., Spence, & Lachlan (2016). Social media and credibility indicators: The effect of influence cues within health and risk contexts. Paper presented at the 101st annual meeting of the National Communication Association, Philadelphia, PA

Lin, X., Spence, P.R. & Lachlan, K.A. (2016). Exploring extreme events on social media: A comparison study of user reposting/retweeting behaviors on Twitter and Weibo. Paper presented at the 101st annual meeting of the National Communication Association, Philadelphia, PA

Piantek, K., & Lachlan, K.A. (2016). Polarizing organizations in crisis: The effects of extreme disposition and ego-involvement on message evaluation and ELM processing routes for image restoration messages. Paper presented at the 101st annual meeting of the National Communication Association, Philadelphia, PA

Rainear, A., Lachlan, K.A., & Spence, P.R. (2016). Twitter weather warnings: The impact of imperative and declarative message style on risk perception and behavioral intentions. Paper presented at the 101st annual meeting of the National Communication Association, Philadelphia, PA

Spence, P.R., Lachlan, K.A., Sellnow, T., Rice, R.G., & Seeger, H. (2016). That is so gross and I have to post about it: Exemplification effects and user comments on a news story. Paper presented at the 101st annual meeting of the National Communication Association, Philadelphia, PA

Lachlan, K. A., Rainer, A., Lin, X. Xu, Z., Rice, R. & Spence, P. A. (2016). Risky robots: Using robotic delivery platforms to deliver information concerning environmental hazards. Abstract presented at the 66th annual meeting of the International Communication Association, Fukuoka, Japan.

Lachlan, K.A., Spence, P.R., & Lin, X. (2016). Twitter, information seeking, and natural disasters: What we know and implications for future research. Paper presented at the 84th annual meeting of the Central States Communication Association, Grand Rapids, MI.

*Lin, X., Rice, R., Lachlan, K.A., & Spence, P.R. (2016). Biological terrorism and the local community: Planning and responding at the local level. Paper presented at the 84th annual meeting of the Central States Communication Association, Grand Rapids, MI.

Rainear, A.M., Lachlan, K.A., & Lin, C.A. (2016). What's in a #name? An experimental study examining perceived credibility and impact of winter storm names. Paper presented at the 96th annual meeting of the American Meteorological Society, New Orleans, LA.

Lachlan, K.A., Levy, D.R., Xu, Z., & Peng, L. (2015). The remaining, unconvinced few: Using Twitter to examine non-CORFing behaviors following a political defeat. Paper presented at the 100th annual meeting of the National Communication Association, Las Vegas, NV.

Spence, Sellnow-Richmond, D., Sellnow, T., & Lachlan, K.A. (2015). Keeping the wolves at bay: Using YouTube.com to counter broadcast news reports of organizational crises. Paper presented at the 100th annual meeting of the National Communication Association, Las Vegas, NV.

Spence, P.A., Lachlan, K.A., & Rainear, A. (2015). Social media and crisis research: Data and directions. Paper presented at the 100th annual meeting of the National Communication Association, Las Vegas, NV.

Lin, X., Spence, P.R., & Lachlan, K.A. (2015). Credibility for risk health messages on social media: new opportunities to influence. Paper presented at the 100th annual meeting of the National Communication Association, Las Vegas, NV.

Lachlan, K.A., & Levy, D.R. (2015). To the victor go the Tweets: BIRGing, CORFing, and Twitter activity following a major political referendum. Paper presented at the 65th annual meeting of the International Communication Association, San Juan, PR.

Spence, P.R., Lachlan, K.A., & Lin, X. (2015). Experience or Perception: Exemplification and Risk Messages. Paper presented at the 65th annual meeting of the International Communication Association, San Juan, PR.

Spence, P.R., Lachlan, K.A., Lin, X., Najarian, K., & Del Greco, M. (2015). CERC, Search Strategies, and Twitter Content: Using Social Media in the Management of Crises and Disasters. Paper presented at the 83rd annual meeting of the Central States Communication Association, Madison, WI.

Lachlan, K.A., Spence, P.R., Lin, X., Najarian, K., & Del Greco, M. (2014). Getting you information before it's too late: Comparing content associated with localized and non-localized hashtags during a severe weather event. Paper presented at the 99th annual meeting of the National Communication Association, Chicago, IL.

Spence, P.R., Lachlan, K.A., Sellnow-Richmond, D., Sellnow, T., & Lin, X. (2014). The problem with remaining silent: Exemplification effects and public image. Paper presented at the 99th annual meeting of the National Communication Association, Chicago, IL.

*Lachlan, K.A., Spence, P.R., & Lin, X. (2014). Expressions of risk awareness and concern through Twitter: On the utility of using the medium as an indication of audience needs. Paper presented at the 105th annual meeting of the Eastern Communication Association, Providence, RI.

Lachlan, K.A., Spence, P.R., Edwards, C., Reno, K., & Edwards, A. (2014). Since that got here fast I'll give it some thought: Health message tweets and trust in public health organizations. Paper presented at the 105th annual meeting of the Eastern Communication Association, Providence, RI.

Lachlan, K.A., & Spence, P.R. (2013). Getting information to underserved communities using twitter: Lessons from Hurricane Sandy. Paper presented at the annual meeting of the Society for Risk analysis, Baltimore, MD.

Lachlan, K.A. (2013). Tweeting it before it becomes real: The role of social media in both creating and resolving chaos in slowly developing crises. Paper presented at the 98th annual meeting of the National Communication Association, Washington, D.C.

Lachlan, K.A., Spence, P.R., Lin, X., Del Greco, M., & Jewett, A. (2013). Screaming into the wind: Examining the volume and content of tweets associated with Hurricane Sandy. Paper presented at the 98th annual meeting of the National Communication Association, Washington, D.C.

*Spence, P.R., Lachlan, K.A., Lin, X., & Del Greco, M. (2013). Differences in Twitter content during the early stages of a natural disaster: Implications for crisis communication. Paper presented at the 98th annual meeting of the National Communication Association, Washington, D.C.

*Spence, P.R., Lachlan, K.A., Edwards, A., & Edwards, C. (2013). Tweeting fast matters, but only if I think about it: The mediating role of cognitive elaboration on source credibility and information seeking. Paper presented at the 98th annual meeting of the National Communication Association, Washington, D.C.

Spence, P.R., Spates, S., Gentile, C., Lin, X., & Lachlan, K.A. (2013). Exploring the impact of Ethnic identity through other generated cues on perceptions of spokesperson credibility among Caucasian and African American audiences. Paper presented at the 63rd annual meeting of the International Communication Association, London, UK.

Lachlan, K.A. (2013). Decentralizing emergency and risk communication: Considering the responses of historically underserved communities under duress. Abstract presented at the 10th annual Social Theory Forum, University of Massachusetts Boston, Boston, MA.

Lachlan, K.A., & Spence, P.R. (2013). Hazard, outrage, and responses to crisis news: Exploring the ways in which message placement may influence risk perception and negative affect. Paper presented at the 104th annual meeting of the Eastern Communication Association, Pittsburgh, PA.

*Lachlan, K.A., Spence, P.R., & Omilion-Hodges, L. (2013). Reputational maintenance during crises: Educating stakeholders and restoring image through early communication. Paper presented at the 81st annual meeting of the Central States Communication Association, Kansas City, MO.

Spence, P.R., Lachlan, K.A., Spates, S., & Lin, X. (2013). "I hear what you are saying, but I'm not going to do it:" Exploring intercultural differences in response to interactive health messages from spokespeople with varying levels of ethnic identity. Paper presented at the 81st annual meeting of the Central States Communication Association, Kansas City, MO.

Lachlan, K.A., & Spence, P.R. (2012). Assessing intercultural differences in response to risk messages related to oil spills and dispersant use. Abstract presented at the annual meeting of the Society for Risk analysis, San Francisco, CA.

Lachlan, K.A., Westerman, D.K., & Spence (2012). Using media to facilitate learning during crises and emergencies: The role of presence. Abstract presented at the annual meeting of the National Cable & Telecommunications Association, Boston, MA.

Lachlan, K.A., Goddard, A., Spence, P.R., & McIntyre, J.J. (2012). Facilitating learning in the aftermath of a campus shooting: An exploration of the effects of gender and placement strategy on crisis knowledge. Paper presented at the 103rd annual meeting of the Eastern Communication Association, Cambridge, MA.

*Shelton, A.K., & Lachlan, K.A. (2012). Video games: An overview of recent research on aggression and the transition toward considering other types of effects. Paper presented at the 103rd annual meeting of the Eastern Communication Association, Cambridge, MA.

Goddard, A., Spence, P.R., Lachlan, K.A., & McIntyre, J.J. (2012). An experimental examination of the role of corrective action in image restoration: The case of a campus shooting. Paper presented at the 80th annual meeting of the Central States Communication Association, Cleveland, OH.

Spates, S., Spence, P.R., Lachlan, K.A., & Westerman, D.K. (2012). Where the gates matter less: Examining social media and credibility in health related content. Paper presented at the 80th annual meeting of the Central States Communication Association, Cleveland, OH.

McIntyre, J.J., Lachlan, K.A., Spence, P.R., & Spates, S. (2011). Responding to a campus emergency: The impact of alert sources on message speed, learning processes, and perceptions of campus safety. Paper presented at the 96th annual meeting of the National Communication Association, New Orleans, LA.

Lachlan, K.A., & Spence, P.R. (2011). Risk, crisis, and emergency communication in developing countries: Identifying the needs of urban populations. Paper presented at the 61st annual meeting of the International Communication Association, Boston, MA

Lachlan, K.A., & Spence, P.R. (2011). Presence, psychological involvement, and motivation under conditions of risk: Lessons from recent research and the need for further investigation. Paper presented at the 102nd annual meeting of the Eastern Communication Association, Arlington, VA.

*Lachlan, K.A., & Spence, P.R. (2011). Crisis communication, older audiences, and disaster preparation: Lessons from the gulf coast. Paper presented at the 102nd annual meeting of the Eastern Communication Association, Arlington, VA.

Spence, P.R., & Lachlan, K.A. (2011). Testing and extending the Knowledge Gap hypothesis: Considering age, race, and socioeconomic status. Paper presented at the 79th annual meeting of the Central States Communication Association, Milwaukee, WI.

McIntyre, J.J., Goddard, A., Reno, K., Lachlan, K.A., & Spence, P.R. (2011). Media consumption and emotional responses to a university shooting. Paper presented at the 79th annual meeting of the Central States Communication Association, Milwaukee, WI.

*McIntyre, J.J., Savage, M., Spence, P.R., & Lachlan, K.A. (2011). Getting you home safely: Radio's role in distributing crisis information based on station format. Paper presented at the 79th annual meeting of the Central States Communication Association, Milwaukee, WI.

Lachlan, K.A., & Spence, P.R. (2010). Emergency and crisis communication in global health. Paper presented at the 9th annual meeting of the International Society for Urban Health, New York, NY.

McIntyre, J. J., Savage, M., Richmond, S., Spence, P. R., & Lachlan, K. A. (2010). Attending to the future: The role of learning in post crisis response. Paper presented the 95th annual meeting of the National Communication Association, San Francisco, CA.

Lachlan, K.A., & Spence, P.R. (2010). The elderly, informational needs, and disaster preparation: Lessons learned from the Gulf Coast and implications for rebuilding sustainable communities. Abstract presented at the CRSCAD International Conference on Rebuilding Sustainable Communities with Elderly and Disabled People after Disasters, Boston, MA.

*Lachlan, K.A., Spence, P.R., & Burke, J. (2010). Gender and age differences in use and perceptions of emergency messages during Hurricane Ike: Suggestions for engaging specific populations with disaster messages. Paper presented at the 78th annual meeting of the Central States Communication Association, Cincinnati, OH.

Spence, P.R, Lachlan, K.A., Nelson, L., & Shelton, A. (2010). Psychological health and coping strategies after an urban bridge collapse: Lessons for engaging and enhancing community mental health needs after a crisis. Paper presented at the 78th annual meeting of the Central States Communication Association, Cincinnati, OH.

Spence, P.R., Burke, J., & Lachlan, K.A. (2010). Dealing with disaster: Individual coping, community, and response. Paper presented at the 78th annual meeting of the Central States Communication Association, Cincinnati, OH.

Lachlan, K.A., & Spence, P.R. (2009). Demographics and crisis communication: Practical lessons from recent research. Paper presented at the 94th annual meeting of the National Communication Association, Chicago, IL.

Lachlan, K.A., Westerman, D.K., & Spence, P.R. (2009). Examining the effect of spatial presence and perceptual realism on crisis information seeking. Paper presented at the 94th annual meeting of the National Communication Association, Chicago, IL.

Westerman, D.K., Spence, P.R., & Lachlan, K.A. (2009). When disaster strikes: Examining the role of telepresence in exemplification effects. Paper presented at the 94th annual meeting of the National Communication Association, Chicago, IL.

*Spence, P.R., Lachlan, K.A., & Burke, J. (2009). Differences in crisis knowledge across age, race, and socioeconomic status: Hurricane Ike. Paper presented at the 94th annual meeting of the National Communication Association, Chicago, IL.

Spence, P.R., & Lachlan, K.A. (2009). Obstacles and Measures: Challenges to Data Collection in Crisis Research. Paper presented at the 94th annual meeting of the National Communication Association, Chicago, IL.

Westerman, D.K., Spence, P.R., & Lachlan, K.A. (2009). Telepresence and exemplification effects: A sleeper effect? Paper presented at the 92nd annual meeting of the Association for Education in Journalism and Mass Communication, Boston, MA.

Lachlan, K.A. (2009). Considering diversity in the placement and content of emergency messages. Abstract presented at the 54th annual meeting of the Broadcast Education Association, Las Vegas, NV.

Lachlan, K.A., Spence, P.R., & Seeger, M. (2009). Uncertainty reduction and terrorism: Examples of media use after 9/11. Paper presented at the 77th annual meeting of the Central States Communication Association, St. Louis, MO.

Lachlan, K.A., & Spence, P.R. (2009). Sex, presence and bad news: Exploring cognitive and affective responses to crisis messages. Paper presented at the 77th annual meeting of the Central States Communication Association, St. Louis, MO.

Spence, P. R. & Lachlan K. A. (2009). 2008 Federation Prize Report on Research. Spotlight panel presented at the 77th annual meeting of the Central States Communication Association, St. Louis, MO.

McIntyre, J. J. Spence, P. R., Lachlan, K. A., & Sibal, K. (2009). Radio in the public interest: A measure of crisis preparedness. Paper presented at the 77th annual meeting of the Central States Communication Association, St. Louis, MO.

Spence, P. R. & Lachlan K. A. Nelson, L., & Sheldon, A. (2009). Toward a theory of learning through the media and disasters. Paper presented at the 77th annual meeting of the Central States Communication Association, St. Louis, MO.

*Tamborini, R., Eden, A., Bowman, N.D., Grizzard, M., & Lachlan, K.A. (2009). The Influence of Morality Subcultures on the Acceptance and Appeal of Violence. Paper presented at the 59th annual meeting of the International Communication Association, Chicago, IL.

Lachlan, K.A., & Krcmar, M. (2008). Experiencing telepresence in video games: The role of telepresence tendencies, game experience, gender, and time spent in play. Paper presented at the 93rd annual meeting of the National Communication Association, San Diego, CA.

Lachlan, K.A., & Spence, P.R. (2008). Measuring Sandman's hazard and outrage model in multiple contexts. Paper presented at the 93rd annual meeting of the National Communication Association, San Diego, CA.

Lachlan, K.A., Spence, P.R., & Nelson, L.D. (2008). Differences in information seeking following an urban bridge collapse: Implications for crisis communication. Paper presented at the 93rd annual meeting of the National Communication Association, San Diego, CA.

Spence, P.R., Lachlan, K.A., & Ray, R. (2008). Hazard, outrage, and pre-disaster crisis communication messages. Paper presented at the 93rd annual meeting of the National Communication Association, San Diego, CA.

*Griffith, D., Lachlan, K.A. & Spence, P.R. (2008). Differential risk perceptions across Hurricane Katrina evacuees. Paper presented at the 93rd annual meeting of the National Communication Association, San Diego, CA.

Krcmar, M., & Lachlan, K.A. (2008). Aggressive outcomes and video game play: The role of length of play and the mechanisms at work. Paper presented at the 58th annual meeting of the International Communication Association, Montreal, PQ.

Smith, J. S., Spence, P. R., & Lachlan, K. A. (2008). Presence and mothers: Responses to tragic news reports. Paper presented at the 112th annual meeting of the Michigan Academy of Arts, Science, & Letters. Kalamazoo, MI.

Spence, P.R., Lachlan, K.A., Westerman, D.K., & Smith, J. (2008). Presence, gender, and bad news: Exploring the responses of men and women to tragic news stories in varying media. Paper presented at the 99th annual meeting of the Eastern Communication Association Pittsburgh, PA.

Spence, P.R., Lachlan, K.A., & Sibal, K.M. (2008). Age and sex differences in perceptions of and use of emergency messages during Katrina. Paper presented at the 99th annual meeting of the Eastern Communication Association Pittsburgh, PA.

Lachlan, K.A., & Spence, P.R., Lewis, J., & Payne, H. (2008). Extending risk communication theory: Hazard, outrage, and HIV prevention. Paper presented at the 76th annual meeting of the Central States Communication Association, Madison, WI.

*Spence, P.R., & Lachlan, K.A. (2008). Psychological health and uncertainty: Coping strategies among Hurricane Katrina evacuees. Paper presented at the 76th annual meeting of the Central States Communication Association, Madison, WI.

Spence, P.R., Lachlan, K.A., Burke, J., & Seeger, M. (2007). Disability, communication, and information needs after Katrina. Paper presented at the 92nd annual meeting of the National Communication Association, Chicago, IL

Lachlan, K.A., & Spence, P.R. (2007). The role of medium choice in perceptions of crisis message adequacy and responses during Katrina. Paper presented at the 92nd annual meeting of the National Communication Association, Chicago, IL

Tamborini, R., Lachlan, K., Bowman, N., & Eden, A. (2007). The appeal of violence in film and video games. Paper presented at the 92nd annual meeting of the National Communication Association, Chicago, IL

Spence, P.R. & Lachlan, K.A. (2007). Race, evacuation, and communication needs after a crisis event. Paper presented at the 57th annual meeting of the International Communication Association, San Francisco, CA.

*Spence, P.R., Lachlan, K.A., & Higgins, M. (2007). Hazard and outrage: Developing and expanding communication research in the public interest. Paper presented at the 75th annual meeting of the Central States Communication Association, Minneapolis, MN.

Lachlan, K.A. & Spence, P.R. (2007). Crisis communication in the internet age: Evaluating Hazard and Outrage. Paper presented at the 75th annual meeting of the Central States Communication Association, Minneapolis, MN.

Lachlan, K.A., Spence, P.R., Eith, C.E., & Keaster, M.R. (2007). Of storms and knowledge gaps: Differences in crisis knowledge across age, race, and socioeconomic status during Hurricane Katrina. Paper presented at the 91st annual meeting of the Western States Communication Association, Seattle, WA.

Lachlan, K.A., Tamborini, R., Bowman, N., & Eden, A. (2006). Affective disposition theory and the acceptability of violent reprisal: The moral monitoring of character actions and intentions. Paper presented at the 91st annual meeting of the National Communication Association, San Antonio, TX

*Spence, P.R., Lachlan, K.A., Burke, J., Fitzgibbon, J., Sibal, K.M., Mukhopadhyay, A., & Miller, S.D. (2006). Lessons for crisis communication: The crisis preparation, media use, and information seeking of Katrina evacuees. Paper presented at the 91st annual meeting of the National Communication Association, San Antonio, TX

Lachlan, K.A., & Spence, P.R. (2006). Measuring hazard and outrage in the aftermath of Katrina: Scale validation and implications for crisis communication. Paper presented at the 91st annual meeting of the National Communication Association, San Antonio, TX.

Lachlan, K.A., & Maloney, E.K. (2006). Presence, personality, and video game violence: New conceptualizations of interactive content. Paper presented at the 91st annual meeting of the National Communication Association, San Antonio, TX.

Lachlan, K.A., Blair, J.P., Skalski, P., Westerman, D., and Spence, P.R. (2006). Public relations for law enforcement: Implications of the media coverage of the Cincinnati riots. Paper presented at the 91st annual meeting of the National Communication Association, San Antonio, TX.

Lachlan, K.A., Jung, D. & Spirek, M.M. (2006). My distance education is not yours: Sex differences in critiquing telepresence in primary schools. Abstract presented at the 74th annual meeting of the Central States Communication Association, Indianapolis, IN.

Spence, P.R., & Lachlan, K.A. (2006). Bio-terrorism and local community needs. Paper presented at the 74th annual meeting of the Central States Communication Association, Indianapolis, IN.

Lachlan, K.A., & Lannutti, P.J. (2005). Assessing attitudes toward same sex marriage: Scale development and validation. Paper presented at the 90th annual meeting of the National Communication Association, Boston, MA.

*Lachlan, K.A. (2005). The combined impact of disposition and motive on latitudes of acceptance for violence: Evidence for social comparison processes? Paper presented at the 55th annual meeting of the International Communication Association, New York, NY.

Tamborini, R., Chory-Assad, R., Lachlan, K.A., Westerman, D., & Skalski, P. (2005). Talking smack: Verbal aggression in professional wrestling. Paper presented at the 55th annual meeting of the International Communication Association, New York, NY.

Spence, P.R., & Lachlan, K.A. (2005). Communication, informational needs and message design: Media coverage of 9/11 and implications for crisis communication. Paper presented at the 73rd annual meeting of the Central States Communication Association, Kansas City, MO.

Lachlan, K.A., & Tamborini, R. (2004). The impact of dispositional and motivational context on enjoyment of violence and attitudes toward victims. Paper presented at the 89th annual meeting of the National Communication Association, Chicago, IL.

Lachlan, K.A., & Tamborini, R. (2004). Disposition toward perpetrator, motives for violence, and attitudes toward aggression: An examination of shifts in latitudes of acceptance. Paper presented at the 54th annual meeting of the International Communication Association, New Orleans, LA.

Greenberg, B.S., Eastin, M.S., Skalski, P., Cooper, L., Levy, M., & Lachlan, K.A. (2004). "E" for accuracy! Comparing survey, diary, and E-tracking methods for measuring internet use. Paper presented at the 54th annual meeting of the International Communication Association, New Orleans, LA.

Lachlan, K.A. (2004). Presence, personality, and violence: New conceptualizations of interactive content. Paper presented at the 72nd annual meeting of the Central States Communication Association, Cleveland, OH.

Lachlan, K.A., Tamborini, R., Westerman, D., & Skalski, P. (2003). Dispositional and motivational cues associated with violent reprisal in professional wrestling: The spiral of violence. Paper presented at the 89th annual meeting of the National Communication Association, Miami, FL.

Sherry, J., Holmstrom, A., Lachlan, K.A., Binns, R., & Greenberg, B.S. (2003). Gender differences in video game use and preferences. Paper presented at the 89th annual meeting of the National Communication Association, Miami, FL.

Tamborini, R., & Lachlan, K.A. (2003). Justifying violence: The impact of disposition and motive on the acceptability of violent reprisal. Paper presented at the 89th annual meeting of the National Communication Association, Miami, FL.

Tamborini, R., Skalski, P., Westerman, D., & Lachlan, K.A. (2003). The amount and context of violence in professional wrestling: A legitimate cause for concern? Paper presented at the 86th annual meeting of the Association for Education in Journalism and Mass Communication, Kansas City, MO.

Greenberg, B.S., Eastin, M.S., Skalski, P., Cooper, L., Levy, M., & Lachlan, K.A. (2003). Comparing methodologies for measuring internet and traditional media use. Paper presented at the 53rd annual meeting of the International Communication Association, San Diego, CA.

*Sherry, J., Desouza, R., Greenberg, B.S., & Lachlan, K.A. (2003). The relationship between developmental stages and video game uses and gratifications, game preference and amount of time spent in play. Paper presented at the 53rd annual meeting of the International Communication Association, San Diego, CA.

Lachlan, K.A., Blair, J.P., Skalski, P., & Westerman, D. (2002). Media coverage of the Timothy Thomas shooting, the Cincinnati riots, and implications for law enforcement. Paper presented at the 61st annual meeting of the American Society of Criminology, Chicago, IL.

Lachlan, K.A. (2002). Personality differences among wrestling viewers and non-viewers and their implications for future research on television violence. Paper presented at the 88th annual meeting of the National Communication Association, New Orleans, LA.

*Lachlan, K.A. (2002). The presence and context of weapons in American video games. Paper presented at the 72nd annual meeting of the Southern States Communication Association, Winston-Salem, NC.

Greenberg, B.S., Eastin, M.S., Skalski, P., Cooper, L., Levy, M., & Lachlan, K.A. (2002). Survey and diary analysis of internet and traditional media use. Paper presented at the International Conference on Mass Media and Communications in the E-society of the 21st Century, Moscow, Russia.

Smith, R.A, Levine, T., Lachlan, K.A. & Fediuk, T.H. (2002). The high cost of complexity: A Monte Carlo simulation of Type I and Type II error rates in multi-way ANOVA. Paper presented at the 52nd annual meeting of the International Communication Association, Seoul, South Korea.

Lachlan, K.A. (2001). Demographic characteristics of violent characters in American video games. Paper presented at the 87th annual meeting of the National Communication Association, Atlanta, GA.

Greenberg, B.S., Hofshire, L., & Lachlan, K.A. (2001). Media and interpersonal communication in response to the terrorist attacks. Findings presented at special panel on the events of September 11 at the 87th annual meeting of the National Communication Association, Atlanta, GA.

Tamborini, R., Eastin, M., Skalski, P., Lachlan, K.A., Fediuk, T.H., & Brady, R.M. (2001). Violent virtual video games and hostile thoughts. Paper presented at the 87th annual meeting of the National Communication Association, Atlanta, GA.

Tamborini, R., Eastin, M.S., Lachlan, K.A., Skalski, P. & Fediuk, T. (2001). Hostile thoughts, presence and violent virtual video games. Paper presented at the 51st annual meeting of the International Communication Association, Washington, DC.

Mitchell, M., Lachlan, K.A., & Skalski, P. (2001). The impact of ascribed responsibility and personal norms on door-in-the-face effectiveness. Paper presented at the 71st annual meeting of the Southern States Communication Association, Lexington, KY.

Lachlan, K.A., & Eith, C.A. (2000). Gender differences in children's aggressive behavior: The effect of television violence and delinquent peer associations. Paper presented at the UNESCO International Forum of Researchers on Young People and the Media, Sydney, Australia.

Lachlan, K.A., Smith, S.L., & Tamborini, R. (2000). Popular video games: Assessing the amount and context of violence. Paper presented at the 86th annual meeting of the National Communication Association, Seattle, WA.

Tamborini, R., Eastin, M, Lachlan, K.A., Fediuk, T., Brady, R., and Skalski, P. (2000). The effects of violent virtual video games on aggressive thoughts and behaviors. Paper presented at the 86th annual meeting of the National Communication Association, Seattle, WA.

Teaching Experience

University of Connecticut:

Primary Instructor, *Communication 5001: Introduction to Research Methods (graduate level)*
Primary Instructor, *Communication 5002: Research Methods II (graduate level)*
Primary Instructor, *Communication 3300: Effects of Mass Media*
Primary Instructor, *Communication 3000Q: Communication Research Methods*
Primary Instructor, *Communication 5150: Crisis and Risk Communication (graduate level)*

University of Massachusetts Boston:

Primary Instructor, *Communication Studies 205: Communication Research Methods*
Primary Instructor, *Communication Studies 250: Analyzing Media.*
Primary Instructor, *Communication Studies 100: Introduction to Communication.*
Primary Instructor, *Communication Studies 480: Capstone Seminar: Crisis and Risk Communication*
Primary Instructor, *Communication Studies 280: Special Topics: Theories of Mass Media.*
Primary Instructor, *Communication Studies 320: Compliance Gaining and Social Influence*

Boston College:

Primary Instructor, *Communication 464: Violence and Media.*
Primary Instructor, *Communication 208: Entertainment Media.*
Primary Instructor, *Advertising 743: Social and Psychological Effects of Mass Media (graduate level).*
Primary Instructor, *Communication 320: Communication Research Methods.*
Primary Instructor, *Communication 372: Mass Communication Theory.*
Primary Instructor, *Communication 020: Survey of Mass Communication.*

Emerson College:

Primary Instructor, *MH200-9: Communication, Media, and Society.*
Primary Instructor, *MH604: Research Methods for Marketing and Health Communication (graduate level).*

Boston University:

Primary Instructor, *Communication 380: Theory and Processes of Communication.*

Michigan State University:

Primary Instructor, *Communication 275: Effects of Mass Communication.*
Primary Instructor, *Telecommunication 275: Social and Psychological Effects of Mass Media.*
Primary Instructor, *Communication 200: Methods of Communication Inquiry.*
Primary Instructor, *Communication 225: Introduction to Interpersonal Communication.*
Teaching Assistant, *Communication 375: Audience Response to Mediated Entertainment.* Dr. Ron Tamborini, Instructor
Teaching Assistant, *Telecommunication 275: Social and Psychological Effects of Mass Media.* Dr. Stacy Smith, Instructor
Teaching Assistant, *Communication 399: Special Topics- Fundraising Campaigns for Non-profit Organizations.* Dr. Ron Tamborini, Instructor
Teaching Assistant, *Communication 100: Human Communication.* Dr. Bill Donohue, Instructor.

External Funding

National Institutes of Health, Office of Behavioral and Social Science Research (OBSSR), UG-3 Program, *Understanding Community Disaster Resilience through Measuring Family Resilience* (Brooke Liu and Kevin Roy, Co-PIs). Fall 2016. \$707,294.00. Not funded.
NOAA Coastal Response Research Center, *Investigating the Responses of Diverse Audiences to Risk Communication Concerning the Use of Dispersants.* (Patric Spence, Co-PI). Fall 2012. \$128,878.00. Not funded.

Robert Wood Johnson Foundation, *Communication Pathways to Health Literacy and Consumer Health Engagement among Immigrants in New York City and Boston*. (Paul Duong Tran, Co-PI). Spring 2011. \$390,000.00. Not funded.

National Center for Food Protection and Defense, *Achieving Disaster Health in Times of Food Emergency*. (Jennifer Pierquet, P.I.). Spring 2010. \$217,627.00. Not funded.

Quick Response Program grant, Natural Hazards Center at the University of Colorado, *Radio Journalistic Practices during Disasters and Community Information Needs*, Fall 2008, \$3,000.00. **Funded.**

Grants for Research in Broadcasting, National Association of Broadcasters, *Public informational needs during natural disasters: The Perceptions of broadcasters and first responders*. Spring 2008, \$4,580.00. Not funded.

Federation Prize grant, Central States Communication Association, *Hazard and outrage: Influencing risk behavior in HIV prevention*, Spring 2007, \$3,000.00. **Funded.**

Quick Response Program grant, Natural Hazards Center at the University of Colorado, *Disaster survivors' perceptions of emergency messages*, Fall 2007, \$2,320.00. **Funded.**

Defining Wisdom grant, The Arête Initiative at the University of Chicago, *Risk communication and wise decision making during natural disasters*, Fall 2007, \$96,583.20. Not funded.

Internal Funding

Undergraduate Research Fellowship Grant, Boston College, *Measuring hazard and outrage responses to emergency messages*. Spring 2007, \$1,120. **Funded**

Teaching and Mentoring Expense Grant, Boston College. *Integrating multimedia into Survey of Mass Communication*, Summer 2006, \$13,145. **Funded**

Undergraduate Research Fellowship Grant, Boston College, *Measuring hazard and outrage responses to emergency messages*. Spring 2006, \$2,400. **Funded**

Research Expense Grant, Boston College. *Dispositional and motivational cues associated with violence in prime time television*, Summer 2005, \$1,350. **Funded**

Research Expense Grant, Boston College. *Dispositional and motivational cues associated with violence in prime time television*, Spring 2005, \$2,000. **Funded**

Undergraduate Research Fellowship Grant, Boston College, *Individual differences and video game content*, Fall 2004, \$1,120 **Funded**

Research Expense Grant, Boston College. *Experienced telepresence, aggressive personality, and violent video game content*, Fall 2004, \$1,440. **Funded**

Undergraduate Research Fellowship Grant, Boston College, *Individual differences and video game content*, Summer 2004, \$2,400. **Funded**

Research Expense Grant, Boston College. *Experienced telepresence, aggressive personality, and violent video game content*, Fall 2003, \$1,200. **Funded**

Invited Lectures, Colloquia, and Panels

Panelist, *UCONN Science Salon: Elevating the conversation – How truth and respect (might just) conquer fake news*. Sponsored by the UCONN Foundation (Spring 2018).

Panelist, *Assessing the Current Application of Theory in Communication Research*, Central States Communication Association Annual Convention (Spring 2017).

Panelist, *Theories and Empirical Findings for Human-Robot Interaction*, Central States Communication Association Annual Convention (Spring 2017).

Panelist, *Meet the Editors*, Central States Communication Association Annual Convention (Spring 2016, Spring 2017).

Panelist, *Disaster Communication: Redesigned*, College of Communication and Information, University of Kentucky (Fall 2015).

Invited Speaker, 1st Annual Leddin Lecture, College of Communication and Information, University of Kentucky (Fall 2014). Topic: *New Media, Old Problems: Thinking about Health, Crisis, and Risk Communication in New Contexts*

Invited Lecture, J610: *Risk Communication*, University of Oregon, Dr. Kathleen Vidoloff, Instructor (Spring 2013). Topic: *Considering Diversity in the Content and Placement of Risk Messages*.

Invited Lecture, *PPOLG 704: Research Methods II (graduate level)*. Dr. Michael Johnson, Instructor (Fall 2012, Fall 2013). Topic: *Content Analysis as a Research Tool for Public Policy*.

Invited Speaker, International Forum on Emergency Medicine, Montreal, PQ. (Summer 2011). Topic: *Hazard and Outrage: Considering Differences in Affective and Cognitive Responses across Subpopulations Impacted by Crises and Emergencies*

Invited Speaker, *How Technology is Changing Media* (hosted by the BC Club) (Spring 2008). Topic: *Using Communication Science to Rethink Product Placement in Interactive Media*

Focus Group Participant, *Powering Up: Boston's Digital Game Industry* (hosted by Mayor Thomas Menino and the Boston Redevelopment Authority). (Spring 2007). Topic: *Growing Boston's Game Industry Workforce: Bridging the Gap*.

Panelist, *UGBC Roundtable on the Use of Facebook*. (Fall 2007). Topic: *Facebook, Self-Presentation, and the Transition to Professional life*.

Colloquium, *Bowling For Scholars Alumni Colloquium Series- Department of Communication, Michigan State University* (Spring 2006). Topic: *Violent Video Game Content: What is Known and Directions for Future Research*.

Invited Lecture, *Communication 350: Communication Research Methods*. Dr. Jonathan Bowman, Instructor (Spring 2005). Topic: *Telepresence and Aggressive Responses to Violent Video Games*.

Invited Lecture, *Communication 426: TV and Society*. Dr. William Stanwood, Instructor (Spring 2005, Spring 2006, Spring 2007, Fall 2007). Topic: *Video Game Content and Effects*

Colloquium, *Boston College Communication Department Brown Bag*. (Spring 2004). Topic: *Presence, Personality, and Violence: New Conceptualizations of Interactive Content*.

Awards and Recognition

Named as one of the top 1% of published scholars in key journals in Communication between 2012 and 2016 (*Communication Education*, 67 (1), 88-101)

Named as one of the top 1% of published scholars in key journals in Communication between 2007 and 2011 (*Communication Education*, 61 (4), 381-392; *Scientometrics*, 106, 91-104)

Outstanding Service Award, Central States Communication Association, 2014

Federation Prize, Central States Communication Association, 2007

Top Faculty Paper, Applied Communication Division, 104th annual meeting of the National Communication Association, Salt Lake City, UT, November 2018

Top Faculty Paper, Communication Theory Division, 86th annual meeting of the Central States Communication Association, Milwaukee, WI, April 2018.

Top Paper, Communication and the Future Division, 102nd annual meeting of the National Communication Association, Dallas, TX, November 2017.

Top Faculty Paper, Public Relations Division, 84th annual meeting of the Central States Communication Association, Minneapolis, MN, March 2017.

Top Paper, Communication and the Future Division, 101st annual meeting of the National Communication Association, Philadelphia, PA, November 2016.

Top Faculty Paper, Public Relations Division, 83rd annual meeting of the Central States Communication Association, Grand Rapids, MI, April 2016.

Top Paper, Communication and Technology Interest Group, 105th annual meeting of the Eastern Communication Association, Providence, RI, April 2014

Top Faculty Paper, Public Relations Division, 98th annual meeting of the National Communication Association, Washington, D.C., November 2013

Top Faculty Paper, Applied Communication Division, 98th annual meeting of the National Communication Association, Washington, D.C. November 2013

Top Faculty Paper, Public Relations Division, 80th annual meeting of the Central States Communication Association, Kansas City, MO, April 2013.

Top Paper, Communication and Technology Interest Group, 103rd annual meeting of the Eastern Communication Association, Cambridge, MA, April 2012

Top Paper, Applied Communication Division, 102nd annual meeting of the Eastern Communication Association, Arlington, VA., April 2011

Top Faculty Paper, Media Studies Interest Group, 78th annual meeting of the Central States Communication Association, Milwaukee, WI, April 2011.
Top Faculty Paper, Communication Theory Division, 77th annual meeting of the Central States Communication Association, Cincinnati OH, April 2010.
Top Scholar-to-Scholar Presentation, 94th annual meeting of the National Communication Association, Chicago, IL, November 2009.
Top Faculty Paper, Mass Communication Division, 59th annual meeting of the International Communication Association, Chicago, IL, May 2009.
Top Faculty Paper, African-American Communication and Culture Division, 93rd annual meeting of the National Communication Association, San Diego, CA, November 2008.
Top Faculty Paper, Health Communication Division, 76th annual meeting of the Central States Communication Association, Madison, WI, April 2008.
Top Faculty Paper, Communication Theory Division, 75th annual meeting of the Central States Communication Association, Minneapolis, MN, April 2007.
Top Paper, Applied Communication Division, 91st annual meeting of the National Communication Association, San Antonio, TX, November 2006.
Top Faculty Paper, Mass Communication Division, 55th annual meeting of the International Communication Association, New York, NY, May 2005
Top Paper, Instructional and Developmental Communication Division, 53rd annual meeting of the International Communication Association, San Diego, CA, May 2003
Top Student Paper, Mass Communication Division, 72nd annual meeting of the Southern States Communication Association, Winston-Salem, NC, April 2002
Excellence in Teaching Citation, Department of Communication, Michigan State University, September 2002

Departmental and University Service

University of Connecticut:

CLAS GEOC CA2 Subcommittee, 2016-2018
Graduate Committee, 2015-2017
Merit Claims Review Committee, 2015-2017
Merit Procedures and Guidelines Committee, 2015-2017
Program Assessment and Self-Study Committee, 2015-2017
Promotion, Tenure, and Review Committee, 2015-2017
MA Program Advisor: Adam Rinear, Emily Hutter
MA Committee member: Brittny LoPresti
PhD Program Advisor: Adam Rinear, Ayanna Eastman, Christine Gilbert, Emily Hutter, Karen Piantek, Victoria Reid
PhD Committee Member, Christina DeVoss, Anne Borsai, Bryan Vanco, Yukyung Lee, Brett Graham, Anna Young
PhD Reviewer: Tai Yee Wu, Katherine Weeks

University of Massachusetts Boston:

Founding Chair, Communication Department, 2009-2014
University Planning Committee, International School for Library and Information Science Leadership, 2013-2014
University Strategic Communication and Marketing Plan Committee, 2013-2014
Co-author, University Self-Study for NEASC Accreditation, 2013-2014 (external communication chapter)
Participant, NCA Chair's Summer Institute, 2013, 2017
Director, Communication Studies minor, 2009-2010, 2010-2011, 2011-2012
Communication Major Committee, Chair, 2009-2010, 2010-2011, 2011-2012
Chancellor's Strategic Task Force, External and Community Relations Committee, 2009-2010
Personnel Committee (for Promotion and Tenure), College of Liberal Arts, 2010-2011, 2011-2012 (co-Chair).
Search Committee, Communication Department, Chair, 2010-2011, 2011-2012, 2013-2014.
Writing Proficiency Requirement Committee, 2011-2012, 2012-2013
Search Committee, Chief of Campus Police, 2010-2011
Search Committee, Station Manager, WUMB Radio, 2010-2011.

Library and Information Science Committee, 2010-2011, 2011-2012
Strategic Planning Communications Workgroup, 2010-2011
Dean's Research Fund Award Committee, 2010-2011
Planning Committee, 10th annual Social Theory Forum, 2012-2013

Boston College:

Undergraduate Thesis committee service:

Elizabeth Pippert, Faith, Peace, and Justice Thesis, *The Story behind the Message: Hurricane Katrina Media Coverage*,

Phillip Lipari, Undergraduate Honors Thesis, *The Video Game as an Artistic Medium according to Kantian Aesthetic Theory*, Chair.

David Levy, Scholar of the College Thesis, *Interactive Media: Rethinking the Theoretical Landscape with Regard to Audience Inputs*, Chair.

Carissa Mann, Scholar of the College thesis, *Technology and Copyright: An Historical Journey from the Player Piano to File Sharing*

Naomi Otto, Scholar of the College thesis, *Copyright in the Balance: Intellectual Property in the Digital Age*

Anne Trevethick, Undergraduate Honors Thesis, *The First Amendment and Internet Filters: A Study of Boston Area Public Libraries after Implementation of the Children's Internet Protection Act*

Mentor, Presidential Scholars Program, (Tue Tran, class of 2011)

Graduate Program Development Committee

Teaching Assistant Development Committee

Faculty Search Committee (included two successful searches as Chair)

Research Committee

Faculty Advisor, Women's Club Lacrosse Team

Michigan State University:

Bowling for Scholars: A strike against cancer. East Lansing, MI

Sponsorship Committee

Prize Committee

Logistics Committee

Association of Graduate Students in Communication, Michigan State University

Class Representative

Doctoral Affairs Committee

Departmental Advisory Committee

Organizational Communication Mini-Conference, Michigan State University

Planning Committee

Service to the Field

Editor, *Communication Studies*, 2016-2018

Editorial Board, *Communication Quarterly*, 2014-present

Editorial Board, *Human Machine Communication*, 2018-present

Editorial Board, *Journal of Communication Pedagogy*, 2017-present

Editorial Board, *Journal of International Crisis and Risk Communication*, 2017-present

Editorial Board, *Communication Studies*, 2012-present

Editorial Board, *Communication Research Reports*, 2009-present

Editorial Board, *Media Psychology*, 2011-2015

Editorial Board, *Communication Yearbook* 39, 2014

Ad Hoc Reviewer:

American Journal of Community Psychology, American Journal of Media Psychology, Behavioral Sciences of Terrorism and Political Aggression, Biosecurity and Bioterrorism, Communication Quarterly, Communication Monographs, Communication Reports, Communication Research Reports, Communication Studies, Disasters, Health Communication, Health Security, Human Communication Research, Human Technology, Homicide Studies, Information Processing and Management, International Journal of Communication, International Journal of Mass Emergencies and Disasters,

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Journal of Applied Communication Research, Journal of Broadcasting and Electronic Media, Journal of Business Research, Journal of Communication, Journal of Contingencies and Crisis Management, Journal of Homosexuality, Journal of Risk Research, Media Psychology, Mass Communication & Society, Mobile Media & Communication, New Media & Society, Patient Education and Counseling, PLoS ONE, Risk Analysis, Sociological Inquiry, UMUAL: The Journal of Personalization Research, Weather Climate & Society, Western Journal of Communication

Convention Planning Committee, National Communication Association, 2018-2020.

Grant Reviewer, *National Science Foundation*, Infrastructure Management and Extreme Events Program

Site Visit Team, *National Science Foundation*, Natural Hazards Engineering Research Infrastructure Program

Grant Reviewer, *National Academy of Sciences, Engineering, & Medicine*, Gulf Research Program

Grant Reviewer, *Netherlands Organization for Scientific Research*

Acquisitions Reviewer, Sage Publications, Taylor & Francis

Federation Prize Selection Committee, Central States Communication Association, 2012-2013, Chair 2013-2014.

Chair, Communication Theory Division, Central States Communication Association, 2011-2012

Vice-Chair, Communication Theory Division, Central States Communication Association, 2010-2011

Secretary, Communication Theory Division, Central States Communication Association, 2009-2010

Frequent reviewer, chair, and respondent for various divisions of NCA, ICA, AEJMC, CSCA, and ECA

Community Service

Pro bono consultant, Emergency Preparedness Training Program, Massachusetts Red Cross

Professional Memberships

Association for Communication Administration

Society for Risk Analysis

International Environmental Communication Association

International Communication Association

National Communication Association

Central States Communication Association

Industry Experience

WFDD Public Radio 88.5 FM, Winston-Salem, NC: On-air Announcer/Program Engineer/News Assistant/Marketing Assistant, October 1993 to August 1997.

WAKE 89.5 FM, Winston-Salem, NC: On-air Announcer, January 1994 to May 1995.

WXII NewsChannel 12, Winston-Salem, NC: News Intern, September to December 1995; January to May 1997.

TV5-Toledo/Buckeye Cablesystems, Toledo, OH: On-air Host/Promotions Assistant, July 1998 to December 1998.

Consulting Clients

Centers for Disease Control and Prevention

National Center for Food Protection and Defense

BioActives LLC

Body1, Inc.

Cleaver Company International

Press Appearances

Featured in *UConn Today*, "Meet Kenneth Lachlan, Head of Communication," September 11, 2017

Featured in *UConn Today*, "Source is Key to Credibility in Social Media Messaging," October 13, 2016

Quoted in *The Mass Media*, "University Communication Department Launches New Major," October 3, 2013

Featured guest on *Your Red Cross in Action*, Brookline Cable Network, February 2, 2010.

Quoted in *The Mass Media*, "New Media Studies Program to Begin Within Five Years," October 27, 2009.

Quoted in *The Heights*, "Taking Tests Online Proves Controversial for Many," February 16, 2009.

Quoted in *The Heights*, "Do I Want Your MTV?," February 16, 2009.

Quoted in *The Heights*, "Gaming Culture Has Many Faces," April 14, 2008.

Quoted in *The Heights*, "Panel Debates Merits of Facebook Social Network," December 4, 2006.

Featured in *Boston College Magazine*, "Under the Influence," Spring 2006.

Quoted in *USA Today*, "Overweight Television Characters Have Image Problem," October 8, 2001.